



Prenatal Care Coordination Services for Medicaid Recipients: *Quick Tips* Reference Guide 5-1-10

Helpful Tips

1. Enroll as a provider with all Managed Care Organizations (MCOs) and fee-for-service Medicaid - regardless of which medical provider your client chooses or is assigned to, you'll be in a position to provide services.
2. Find out if your organization is already a Medicaid provider and has a provider number.
3. You need to have an NPI (National Provider Identifier) on file with HP (formerly EDS). To apply for an NPI, call 1-800-465-3203 or go to www.indianamedicaid.com
4. Always check client eligibility prior to and every time you provide service.
5. Notify MCO within seven (7) days upon finding that your client is enrolled with that MCO.
6. Maintain documentation for all billed claims.
7. Complete the Outcomes Report form (a copy will be posted on the IPN website at: www.indianaperinatal.org) after final visit with client.
8. Fax Outcomes Reports to the appropriate MCO for each client (see contact info below).
9. Send all Outcomes Report forms to Beth Johnson at ISDH. For HIPPA reasons, black out identifying information including name, Medicaid number and social security number (depending on the form you are using).

You can either fax the forms to 317-233-1300 Attn: Beth Johnson;
or mail them to:

ISDH, Section 8C
Attn: Beth Johnson
2 N. Meridian St.
Indianapolis, IN 46204

If you need to contact Beth Johnson in person, you can either call her at 317-233-1344 or email her at Bmjohno@isdh.in.gov.

10. Prenatal care coordination claims for women not enrolled with an MCO should be submitted to HP (formerly EDS).
11. Prenatal care coordination claims for women enrolled in an MCO should be sent to the client's current MCO (see contact info below).

Fee-For-Service Medicaid

- To enroll, go to www.indianamedicaid.com or call HP Provider Enrollment at 877-707-5750.
- For more information about how to submit claims for reimbursement, go to www.indianamedicaid.com; access *Manuals* and the most accurate billing information can be found within Chapter 8.
- For help, contact HP Customer Assistance at 317-655-3240 or 1-800-577-1278.



Anthem

- To enroll, contact Sandy Koons, RN-Network Education Representative, at sandy.koons@anthem.com or 317-287-6043
- For questions about billing, contact: Sandy Koons at 317-287-6043
- Fax Outcomes Report forms to Lynn Pugh or Ann Gardner at 877-329-6466 with “PNCC Outcome Report” in subject line
- To speak with an Anthem representative about your client, contact: Lori Riester at 317-287-2246 or lori.riester@wellpoint.com
- Alternate Contact: Ann Gardner at 317-287-2660 or ann.gardner@wellpoint.com

Managed Health Services (MHS)

- To enroll contact Anthony Tyms at atyms@centene.com or at 877-647-4848 or 219-613-8946
- For questions about billing contact Anthony Tyms at atyms@centene.com or call 877-647-4848 or 219-613-8946
- Fax Outcomes Report forms to Joanne Strano-Smith, RN, BSN, MBA Director of Quality Improvement, at 866-714-7993
- To speak with a MHS representative about your client, contact Joanne Strano-Smith at 317-684-9478 ext: 20208 or josmith@centene.com

MDWise

- To enroll go to <http://www.mdwise.org/hoosierhealthwise/providers/docs/hhprov-quickcontact.pdf> or contact Provider Services at 1-800-356-1204
- For questions about billing, contact Provider Services at 1-800-356-1204
- Fax Outcomes Report forms to Amanda Artman, Medical Management Manager, at 317-822-7341
- To speak with an MDWise representative about your client, contact: Amanda Artman, Medical Management Manager at aartman@MDwise.org or by calling 317-822-7341