

## National Friendly Access<sup>sm</sup> Evaluation Indianapolis Baseline Prenatal Surveys—Final Frequency Report

Data for 528 completed surveys was sent to the Chiles Center via the online data entry system. Initial frequencies for all survey items (except open-ended questions) are listed below. These data were collected at Methodist and Wishard hospitals: during July 2003-February 2004. Women who had just delivered a live baby were approached and screened for eligibility based on Medicaid or similar coverage and socio-economic equivalence to Medicaid enrollees. Percentages were calculated using only valid responses to the question; missing responses were not included in the percentages, but counts of missing observations are included for each variable.

N for questions 1 - 8	528
<b>1. Age</b>	Frequency (%)
10-17 years	44 (8.8)
18-24 years	277 (55.4)
25-34 years	152 (30.4)
35 or more years	27 (5.4)
<i>missing</i>	28
<b>2. Has a Medicaid number?</b>	Frequency (%)
Yes	407 (80.6)
No	98 (19.4)
<i>missing</i>	23
<b>3. Hispanic/Latino</b>	Frequency (%)
Yes	62 (11.8)
No	465 (88.2)
<i>missing</i>	1
<b>4. Racial Identity</b>	Frequency (%)
African American	254 (48.9)
White	194 (37.3)
Native American, Asian, and other	72 (13.8)
<i>missing</i>	8
<b>5. Country of Birth</b>	Frequency (%)
United States	466 (88.3)
Other	62 (11.7)
<i>Missing</i>	0
<b>6. Language spoken at home</b>	Frequency (%)
English	471 (89.7)
Spanish	44 (8.4)
Other	10 (1.9)
<i>missing</i>	3
<b>7. Marital Status</b>	Frequency (%)
Never married	370 (70.2)
Married	116 (22.0)
Divorced	24 (4.5)
Separated	13 (2.5)

Widowed	4 (0.8)
<i>missing</i>	1
8. Currently Employed	Frequency (%)
Yes	148 (28.0)
No	380 (72.0)
<i>missing</i>	0
8a/b. If employed, working full or part-time	Frequency (%)
N for question 8a/b	148
Full time	137 (97.9)
Part time	3 (2.1)
<i>missing</i>	8
9. If unemployed, current status	
N for question 9	380
Retired	0
Student	52
Home with children	186
Temporarily not working	119
Not looking for work	17
Other	7
N for questions 10 - 20	528
10. Education	Frequency (%)
1-11 years	251 (47.6)
High School or GED/Trade school	184 (34.9)
13 or more years of school	92 (19.5)
<i>missing</i>	1
11. Number of children, including newborn	Frequency (%)
1 (para 0)	202 (38.5)
2 (para 1)	133 (25.4)
3 (para 2)	112 (21.4)
4 or more (para 3 or more)	77 (14.7)
<i>missing</i>	4
12. Number of children living in household	Frequency (%)
0	8 (1.5)
1	166 (31.4)
2	147 (27.8)
3	120 (22.7)
4	52 (9.9)
5 or more	35 (6.6)
<i>missing</i>	0
13. Number of adults living in household	Frequency (%)
0	1 (0.2)
1	143 (27.1)
2	284 (53.8)
3	72 (13.6)
4 or more	28 (5.3)

<i>missing</i>	0
14. Self-reported health status	Frequency (%)
Excellent	121 (23.0)
Very good	171 (32.5)
Good	187 (35.5)
Fair	47 (8.9)
Poor	1 (0.2)
<i>missing</i>	1
17. Baby's gender	Frequency (%)
Girl	228 (43.2)
Boy	300 (56.8)
<i>missing</i>	0
18. Type of Birth	Frequency (%)
Vaginal	380 (72.0)
Cesarean	148 (28.0)
<i>missing</i>	0
19. Perception of Birth Experience	Frequency (%)
Better than expected	247 (46.8)
About what expected	136 (25.8)
Worse than expected	136 (25.8)
Not sure	9 (1.7)
<i>missing</i>	0
20. Did you have someone to go to for regular care before you got pregnant?	Frequency (%)
Yes	308 (58.4)
No	219 (41.6)
Don't know/Not sure	0
<i>missing</i>	1
21. (If yes,) Did you go to this same person for your pregnancy care?	Frequency (%)
N for question 21	308
Yes	192 (62.3)
No	116 (37.7)
Don't know/Not sure	0
<i>missing</i>	0
22. (If you did not have a regular care provider before becoming pregnant, or you did not go to your regular care provider for pregnancy care,) Did you know how to find a doctor/midwife for your pregnancy?	Frequency (%)
N for question 22 (all who did not answer 'yes' to question 20 and 21)	336
Yes	299 (90.6)
No	27 (8.2)
Don't know/not sure	4 (1.2)

<i>missing</i>	6
N for questions 24 - 25	528
23. How did you find the doctor/midwife you went to for care?	
Provider/clinic/hospital recommendation	72 (13.6)
Friend/family recommendation	130 (24.6)
Looked up name in phone book	23 (4.4)
Went to same provider as previous pregnancy	93 (17.6)
Assigned to provider by Medicaid or other insurance	116 (22.0)
Looked up list given by insurer	19 (3.6)
Used current primary care provider	4 (0.8)
All others	71 (13.4)
<i>missing</i>	0
24. How important is it for pregnant women to get prenatal care?	Frequency (%)
Very important	485 (92.0)
Important	34 (6.5)
Somewhat important	8 (1.5)
Not very important	0
Not at all important	0
<i>missing</i>	1
25. Did you access prenatal care during this pregnancy	Frequency (%)
Yes	514 (97.3)
No	3 (0.6)
Not sure either if or when accessed care	11 (2.1)
<i>missing</i>	0
<sup>+</sup> Calc'd from question 25. Trimesters pregnant during first prenatal visit	Frequency (%)
N (those who answered 'yes' to question 25)	514
1 <sup>st</sup> trimester	412 (80.2)
2 <sup>nd</sup> trimester	89 (17.3)
3 <sup>rd</sup> trimester	13 (2.5)
<i>missing</i>	0
26. Did you get prenatal care as early as you wanted it?	Frequency (%)
N for question 26 (all who did not answer 'no' to question 25)	525
Yes	397 (75.6)
No	128 (24.4)
<i>missing</i>	0
27. If no, did any of the following keep you from getting prenatal care as early as you wanted? [could select more than one]	Frequency
N for question 27 <b>check all that apply</b>	128

27_1. I couldn't get an appointment earlier in my pregnancy	26 (20.3)
27_2. I didn't have enough money/insurance to pay for visits	16 (12.5)
27_3. I didn't know I was pregnant	41 (32.0)
27_4. I had no way to get to the clinic or doctor's office	5 (3.9)
27_5. I couldn't find a provider who would take me	1 (0.8)
27_6. I had no one to take care of my other children	5 (3.9)
27_7. I had too many other things going on	16 (12.5)
27_8. I didn't want anyone to find out I was pregnant	6 (4.7)
27_9. I didn't want prenatal care	2 (1.6)
27_11. Refused to answer	1 (0.8)
Other reasons for not getting prenatal care early	19 (14.8)
28. Did you go to more than one health care professional for your prenatal care?	Frequency (%)
N for questions 28 (all who did not answer 'no' to question 25 or yes to question 27_9)	523
Yes	171 (32.7)
No	352 (67.3)
<i>missing</i>	0
28c. If yes, how many people did you go to?	Frequency (%)
N for question 28c	171
2	83 (48.5)
3	39 (22.8)
4 or more	42 (25.5)
<i>missing</i>	9
N for questions 30 – 94	523
30. Type of provider of prenatal care	Frequency (%)
Doctor	343 (65.7)
Midwife	122 (23.4)
Nurse/nurse practitioner	22 (4.2)
Group practice	29 (5.6)
Other	6 (1.1)
<i>missing</i>	1
31. Location of provider's office	Frequency (%)
Public health clinic	351 (67.3)
Hospital clinic	152 (29.1)
Provider in a hospital	6 (1.2)
Provider not in a hospital	2 (0.4)

Group office	9 (1.7)
ER	0
Other	2 (0.4)
Not sure/ don't remember	0
<i>missing</i>	0
33. Did you pick your provider or were you assigned?	Frequency (%)
Self-picked (or friend/family referred)	309 (59.1)
Family member picked	26 (5.0)
Assigned by Medicaid/insurance	141 (26.9)
Referred by another provider	25 (4.8)
Other	21 (4.0)
Not sure/ don't remember	1 (0.2)
<i>missing</i>	0
32. Number of visits during pregnancy (self-report)	Frequency (%)
1-3	19 (3.6)
4-7	49 (9.4)
8-10	77 (14.7)
More than 10	374 (71.5)
Not sure/ don't remember	4 (0.8)
<i>Missing/refused to answer</i>	0
35. Were your calls for appointments answered by a person or recording?	Frequency (%)
Person	265 (57.4)
Recording	85 (18.4)
Both	112 (24.2)
<i>missing</i>	61
34. Did you wait long on the phone for an appointment?	Frequency (%)
Yes	71 (14.1)
No	432 (85.9)
<i>missing</i>	20
34a. How many minutes did you usually wait on phone to make appointment?	Frequency (%)
0-2	175 (33.8)
3-5	183 (35.4)
0-5	358 (69.2)
6-10	110 (21.0)
More than 10	49 (9.5)
<i>missing</i>	6
36. How long did you wait to see the provider after making your first appointment?	Frequency (%)
Same day	40 (7.7)
One day	28 (5.4)

Less than a week	132 (25.3)
1-2 weeks	174 (33.4)
2-4 weeks	66 (12.6)
One month	42 (8.1)
More than a month	26 (5.0)
Don't remember	14 (2.7)
<i>missing</i>	1
37. How often did provider remind you of appointments?	Frequency (%)
All	319 (61.1)
Most	44 (8.4)
Some	49 (9.4)
Few	30 (5.8)
None	79 (15.2)
Don't remember	1 (0.2)
<i>missing</i>	1
38. If received reminder, was reminder by phone or mail?	Frequency (%)
N for question 38	444
Phone call	218 (51.0)
Mail	95 (22.3)
Both	21 (4.9)
Other	91 (21.3)
Most Common Other :Card given at previous appointment	77
Don't know	2 (0.5)
<i>missing</i>	17
39. Was there a phone number to call for help after hours?	Frequency (%)
Yes	481 (93.4)
No	34 (6.6)
<i>missing</i>	8
40. Could you call for advice during office hours?	Frequency (%)
Yes	493 (95.0)
No	26 (5.0)
<i>missing</i>	4
41. Could you call for advice after hours?	Frequency (%)
Yes	448 (85.6)
No	59 (11.3)
Not applicable/don't know	16 (3.1)
<i>missing</i>	0
42. Was it easy to travel to see provider?	Frequency (%)
Yes	492 (94.4)

No	29 (5.6)
<i>missing</i>	2
43. Did provider offer help in getting transportation?	Frequency (%)
Yes	334 (64.3)
No	185 (35.7)
<i>missing</i>	4
44. Did you usually wait more than 30 minutes to see provider?	Frequency (%)
Yes	259 (50.1)
No	258 (49.9)
<i>missing</i>	6
45. How many minutes did you usually wait in the waiting room before seeing your prenatal care provider?	Frequency (%)
30 or less	351 (67.1)
31-60	143 (27.4)
More than 60	29 (5.5)
<i>Missing</i>	0
46. How often were the questions you asked your provider answered in ways that you understood?	Frequency (%)
Always	389 (75.0)
Usually	76 (14.6)
Sometimes	44 (8.5)
Rarely or never	10 (1.9)
Don't know	0
<i>Missing</i>	3
47. How often do you think your provider understood what you said or asked?	Frequency (%)
Always	374 (71.8)
Usually	81 (15.5)
Sometimes	61 (11.7)
Rarely or never	5 (1.0)
Don't know	0
<i>Missing</i>	2
48. How often did you feel comfortable telling your provider about your worries or problems?	Frequency (%)
Always	401 (76.7)
Usually	57 (10.9)
Sometimes	51 (9.7)
Rarely or never	14 (2.7)
Don't know	0
<i>Missing</i>	0

49. How often did your provider give you enough time to talk about your worries or problems?	Frequency (%)
Always	391 (74.7)
Usually	55 (10.5)
Sometimes	53 (10.2)
Rarely or never	24 (4.6)
Don't know	0
<i>Missing</i>	0
50. How often did you think the provider spent enough time with you?	Frequency (%)
Always	339 (64.8)
Usually	80 (15.3)
Sometimes	68 (13.0)
Rarely or never	36 (6.9)
Don't know	0
<i>Missing</i>	0
50a. About how many minutes did the provider usually spend with you?	Frequency (%)
0-5	28 (5.4)
6-10	88 (17.0)
11-15	112 (21.7)
16-20	133 (25.8)
21-30	112 (21.7)
31 or more	43 (8.3)
<i>Missing</i>	7
51. Was the race or ethnic group of your provider the same or different than yours?	Frequency (%)
Same	189 (36.7)
Different	310 (60.4)
Not sure	15 (2.9)
<i>Missing</i>	8
52. Do you think the race or ethnic group of your provider made a difference in the care you received?	Frequency (%)
Yes	14 (2.6)
No	502 (96.2)
Not sure	6 (0.3)
<i>Missing</i>	0
54. Did the provider speak the same language as you?	Frequency (%)
Yes	490 (94.4)
No	29 (5.6)
<i>Missing</i>	4
N for questions 55 and 56 (if answered 'no' to	29

question 54)	
55. How often did you get an interpreter (if needed)?	Frequency (%)
Always	22 (75.9)
Usually	1 (3.4)
Sometimes	3 (10.3)
Never	2 (6.9)
Don't need interpreter	0
Not sure/don't remember	1 (3.5)
<i>Missing</i>	0
56. How often did you have a hard time understanding provider due to language differences?	Frequency (%)
Always	2 (6.9)
Usually	2 (6.9)
Sometime	10 (34.5)
Never	15 (51.7)
Not sure/don't remember	0
<i>missing</i>	0
57. How often did the provider go over lab tests?	Frequency (%)
Always	369 (70.7)
Usually	68 (13.0)
Sometimes	38 (7.3)
Rarely	21 (4.0)
Never	22 (4.2)
Don't know	4 (0.8)
<i>Missing</i>	1
58. How often did provider discuss your beliefs and religious practices about health care?	Frequency (%)
Always	60 (11.5)
Usually	10 (1.9)
Sometimes	32 (6.2)
Rarely	64 (12.3)
Never	345 (66.2)
Don't know	10 (1.9)
<i>Missing</i>	2
59. Did your prenatal care provider help you find a health care provider for your new baby?	Frequency (%)
Yes	227 (44.1)
No	279 (54.3)
Not sure	9 (1.7)
<i>Missing</i>	8
60a. During visits, did provider talk about diet?	Frequency (%)
Yes	471 (90.0)

No	51 (9.8)
Not sure	1 (0.2)
<i>Missing</i>	0
60b. During visits, did provider talk about smoking?	Frequency (%)
Yes	496 (94.8)
No	27 (5.2)
Not sure	0
<i>Missing</i>	0
60c. During visits, did provider talk about breastfeeding?	Frequency (%)
Yes	474 (90.6)
No	49 (9.4)
Not sure	0
<i>Missing</i>	0
60d. During visits, did provider talk about alcohol?	Frequency (%)
Yes	481 (92.0)
No	41 (7.8)
Not sure	1 (0.2)
<i>Missing</i>	0
60e. During visits, did provider talk about seat belt use?	Frequency (%)
Yes	446 (85.3)
No	77 (14.1)
Not sure	0
<i>Missing</i>	0
60f. During visits, did provider talk about birth control after pregnancy?	Frequency (%)
Yes	495 (94.8)
No	27 (5.2)
Not sure	0
<i>Missing</i>	1
60g. During visits, did provider talk about medicines?	Frequency (%)
Yes	498 (95.8)
No	22 (4.2)
Not sure	0
<i>Missing</i>	3
60h. During visits, did provider talk about illegal drugs?	Frequency (%)
Yes	486 (92.9)
No	36 (6.9)
Not sure	1 (0.2)

<i>Missing</i>	0
60i. During visits, did provider talk about baby's development?	Frequency (%)
Yes	491 (93.9)
No	30 (5.7)
Not sure	2 (0.4)
<i>Missing</i>	0
60j. During visits, did provider talk about early labor?	Frequency (%)
Yes	490 (93.7)
No	32 (6.1)
Not sure	1 (0.2)
<i>Missing</i>	0
60k. During visits, did provider talk about additional classes for info?	Frequency (%)
Yes	437 (83.5)
No	85 (16.3)
Not sure	1 (0.2)
<i>Missing</i>	0
60l. During visits, did provider talk about avoiding HIV?	Frequency (%)
Yes	454 (87.0)
No	66 (12.7)
Not sure	2 (0.4)
<i>Missing</i>	1
60m. During visits, did provider talk about testing for HIV?	Frequency (%)
Yes	493 (94.3)
No	29 (5.6)
Not sure	1 (0.2)
<i>Missing</i>	0
60n. During visits, did provider talk about physical abuse?	Frequency (%)
Yes	402 (76.8)
No	119 (22.8)
Not sure	2 (0.4)
<i>Missing</i>	01
60o. During visits, did provider talk about folic acid?	Frequency (%)
Yes	451 (86.6)
No	68 (13.1)
Not sure	2 (0.4)
<i>Missing</i>	2

How would you rate the place you got prenatal care when thinking about...	
<b>61. Location of the office</b>	<b>Frequency (%)</b>
Poor	11 (2.1)
Fair	73 (14.0)
Good	213 (40.8)
Very good	98 (18.8)
Excellent	127 (23.4)
Don't know	0
<i>Missing</i>	1
<b>62. Modernness of the equipment</b>	<b>Frequency (%)</b>
Poor	3 (0.6)
Fair	62 (11.9)
Good	226 (43.3)
Very good	108 (20.7)
Excellent	123 (23.5)
Don't know	0
<i>Missing</i>	1
<b>63. Cleanliness of the clinic</b>	<b>Frequency (%)</b>
Poor	6 (1.1)
Fair	48 (9.2)
Good	199 (38.2)
Very good	115 (22.0)
Excellent	154 (29.5)
Don't know	0
<i>Missing</i>	1
<b>64. Technical skills of the provider</b>	<b>Frequency (%)</b>
Poor	6 (1.1)
Fair	29 (5.6)
Good	168 (32.3)
Very good	116 (22.3)
Excellent	203 (38.9)
Don't know	0
<i>Missing</i>	1
<b>65. Respect shown by office staff</b>	<b>Frequency (%)</b>
Poor	14 (2.7)
Fair	60 (11.5)
Good	159 (30.4)
Very good	101 (19.3)
Excellent	188 (35.9)
Don't know	1 (0.2)
<i>Missing</i>	0
<b>66. Wait time to see provider</b>	<b>Frequency (%)</b>
Poor	68 (13.0)
Fair	105 (20.2)

Good	177 (34.0)
Very good	78 (15.0)
Excellent	93 (17.8)
Don't know	0
<i>Missing</i>	2
<b>67. How comfortable the provider made you feel</b>	<b>Frequency (%)</b>
Poor	8 (1.5)
Fair	54 (10.4)
Good	164 (31.5)
Very good	117 (22.5)
Excellent	176 (33.8)
Don't know	1 (0.2)
<i>Missing</i>	3
<b>68. Thoroughness of check-ups</b>	<b>Frequency (%)</b>
Poor	7 (1.3)
Fair	49 (9.4)
Good	170 (32.6)
Very good	106 (20.5)
Excellent	188 (36.1)
Don't know	0
<i>Missing</i>	2
<b>69. Comfort of the waiting room</b>	<b>Frequency (%)</b>
Poor	34 (6.5)
Fair	106 (20.4)
Good	189 (36.5)
Very good	88 (17.0)
Excellent	101 (19.6)
Don't know	0
<i>Missing</i>	4
<b>70. Concern the staff showed toward you</b>	<b>Frequency (%)</b>
Poor	8 (1.5)
Fair	64 (12.3)
Good	180 (34.5)
Very good	112 (21.5)
Excellent	158 (30.3)
Don't know	0
<i>Missing</i>	1
<b>71. Whether there are enough providers to see women</b>	<b>Frequency (%)</b>
Poor	51 (9.8)
Fair	73 (14.0)
Good	178 (34.2)
Very good	85 (16.3)

Excellent	127 (24.4)
Don't know	7 (1.4)
<i>Missing</i>	2
<b>72. Attractiveness of the provider's office</b>	<b>Frequency (%)</b>
Poor	10 (1.9)
Fair	95 (18.2)
Good	216 (41.5)
Very good	89 (17.1)
Excellent	107 (20.6)
Don't know	4 (0.8)
<i>Missing</i>	2
<b>73. How comfortable staff made you feel</b>	<b>Frequency (%)</b>
Poor	7 (1.3)
Fair	62 (11.9)
Good	195 (37.4)
Very good	111 (21.3)
Excellent	146 (28.0)
Don't know	0
<i>Missing</i>	2
<b>74. Wait time between call for appointment and first visit</b>	<b>Frequency (%)</b>
Poor	20 (3.8)
Fair	75 (14.4)
Good	190 (36.5)
Very good	103 (19.8)
Excellent	129 (24.7)
Don't know	4 (0.8)
<i>Missing</i>	2
<b>75. Provider's explanation of procedures</b>	<b>Frequency (%)</b>
Poor	7 (1.3)
Fair	48 (9.2)
Good	160 (30.6)
Very good	118 (22.6)
Excellent	190 (36.3)
Don't know	0
<i>Missing</i>	0
<b>76. Availability of people to discuss diet</b>	<b>Frequency (%)</b>
Poor	23 (4.3)
Fair	63 (12.1)
Good	202 (38.9)
Very good	95 (18.3)
Excellent	124 (23.8)
Don't know	13 (2.5)
<i>Missing</i>	3
<b>77. Respect provider showed toward you</b>	<b>Frequency (%)</b>

Poor	4 (0.8)
Fair	36 (6.9)
Good	171 (32.7)
Very good	112 (21.4)
Excellent	200 (38.2)
Don't know	0
<i>Missing</i>	0
<b>78. Office hours</b>	<b>Frequency (%)</b>
Poor	10 (1.9)
Fair	66 (12.6)
Good	207 (39.7)
Very good	98 (18.8)
Excellent	138 (26.4)
Don't know	3 (0.6)
<i>Missing</i>	1
<b>79. Concern provider showed toward you</b>	<b>Frequency (%)</b>
Poor	9 (1.7)
Fair	43 (8.2)
Good	176 (33.7)
Very good	100 (19.1)
Excellent	194 (37.1)
Don't know	1 (0.2)
<i>Missing</i>	0
<b>80. Atmosphere of the waiting room</b>	<b>Frequency (%)</b>
Poor	20 (3.9)
Fair	114 (22.0)
Good	226 (43.5)
Very good	64 (12.3)
Excellent	95 (18.3)
Don't know	0
<i>Missing</i>	4
<b>81. Advice received to keep self and baby healthy</b>	<b>Frequency (%)</b>
Poor	5 (1.0)
Fair	38 (7.3)
Good	180 (34.5)
Very good	115 (22.0)
Excellent	184 (35.2)
Don't know	1 (0.2)
<i>Missing</i>	0
<b>82. If care provided is same for all regardless of who pays</b>	<b>Frequency (%)</b>
Poor	17 (3.2)
Fair	41 (7.8)
Good	180 (34.4)
Very good	96 (18.4)

Excellent	163 (31.2)
Don't know	26 (5.0)
<i>Missing</i>	0
<b>83. Things to keep you busy while waiting</b>	<b>Frequency (%)</b>
Poor	66 (12.7)
Fair	100(19.2)
Good	170 (32.7)
Very good	75 (14.4)
Excellent	108 (20.8)
Don't know	1 (0.2)
<i>Missing</i>	3
<b>84. Diaper changing and breastfeeding areas</b>	<b>Frequency (%)</b>
Poor	61 (12.5)
Fair	55 (11.3)
Good	102 (20.9)
Very good	31 (6.3)
Excellent	56 (11.4)
Don't know	184 (37.6)
<i>Missing</i>	34
<b>85. Childcare available during visits</b>	<b>Frequency (%)</b>
Poor	95 (19.2)
Fair	58 (11.7)
Good	93 (18.8)
Very good	34 (6.9)
Excellent	39 (7.9)
Don't know	175 (35.4)
<i>Missing</i>	29
<b>86. Food and drinks provided during visits</b>	<b>Frequency (%)</b>
Poor	177 (34.4)
Fair	79 (15.4)
Good	94 (18.3)
Very good	29 (5.6)
Excellent	29 (5.6)
Don't know	107 (20.8)
<i>Missing</i>	8
<b>87. How would you rate the community when thinking about whether there are enough providers to see pregnant women?</b>	<b>Frequency (%)</b>
Poor	42 (8.0)
Fair	101 (19.4)
Good	200 (38.3)
Very good	80 (15.3)
Excellent	77 (14.8)
Don't know	22 (4.2)

<i>Missing</i>	1
88. Could you change providers if you wanted to?	Frequency (%)
Yes	427 (82.0)
No	69 (13.2)
Not sure	25 (4.8)
<i>Missing</i>	2
89. Would you change providers if it was easy to do?	Frequency (%)
Yes	145 (27.9)
No	368 (70.8)
Not sure	7 (1.3)
<i>Missing</i>	3
90. Would you recommend your provider to a pregnant friend or relative?	Frequency (%)
Yes	456 (87.2)
No	61 (11.7)
Not sure	6 (1.1)
<i>Missing</i>	0
91. Would you recommend your provider to someone who does not speak English well?	Frequency (%)
Yes	367 (70.3)
No	127 (24.3)
Not sure	28 (5.4)
<i>Missing</i>	1
92. Expectation about prenatal care	Frequency (%)
Worse than expected	32 (6.1)
About what expected	263 (50.3)
Better than expected	227 (43.4)
Not sure	1 (0.2)
<i>Missing</i>	0
93. How would you rate your prenatal care provider on a 11 point scale?	Frequency (%)
0-4	22 (4.2)
5-7	95 (18.2)
8-10	406 (77.6)
<i>Missing</i>	0
94. How would you rate prenatal care you received on a 11 point scale?	Frequency (%)
0-4	14 (2.7)
5-7	89 (17.1)
8-10	419 (80.2)
<i>Missing</i>	1
N for questions 95-116 (all who answered 'no' to question 25 or yes to question 27_9)	5

Reasons for not accessing prenatal care	Yes	No	<i>missing</i>
95. Couldn't afford it	3	2	0
96. Didn't have a ride to provider	3	2	0
97. Knew she was pregnant so there was no reason to go	3	2	0
98. Could not get time off work to go	0	5	0
99. Was afraid to find out she was pregnant	0	5	0
100. Couldn't find doctor to see her	2	3	0
101. Doesn't like medical tests	2	3	0
102. Was afraid she'd be asked to have an abortion	0	5	0
103. Family didn't want her to go	0	5	0
104. Didn't have health insurance	3	2	0
105. Didn't need to because knew what to do from previous pregnancy	4	1	0
106. Didn't realize she was pregnant for a long time	2	3	0
107. Wait at doctor's office was too long	2	3	0
108. Didn't know where to go	1	4	0
109. Lack of child care	2	3	0
110. Couldn't get an appointment with anyone	1	4	0
111. Had too many other things going on	3	2	0
112. Couldn't find a doctor that takes Medicaid	0	5	0
113. The wait to get an appointment was too long	2	3	0
114. Delivered before first appointment	1	4	0
116. Other reasons	2	3	0
116a. Other reasons given			
"Felt stupid for getting pregnant again" "I was afraid they'd be judgmental"			
N for question 117	528		
117. Did you give birth at this hospital (where interviewed)?	Frequency (%)		
Yes	522 (99.6)		
No	2 (0.4)		
<i>Missing</i>	4		
N for questions 118-132 (all who did not answer 'no' to question 117)	526		
118. How satisfied are you with the...			
a. Location of the hospital	Frequency (%)		
Unsatisfied	7 (1.3)		
Somewhat unsatisfied	3 (0.6)		
Somewhat satisfied	54 (10.3)		
Satisfied	459 (87.6)		
Not sure	1 (0.2)		
<i>Missing</i>	2		

<b>b. Location of the hospital in relation to bus stop</b>	<b>Frequency (%)</b>
Unsatisfied	7 (1.4)
Somewhat unsatisfied	1 (0.2)
Somewhat satisfied	26 (5.2)
Satisfied	246 (49.5)
Not sure	217 (43.7)
<i>Missing</i>	29
<b>c. Signs and directions in the hospital</b>	<b>Frequency (%)</b>
Unsatisfied	11 (2.1)
Somewhat unsatisfied	17 (3.2)
Somewhat satisfied	66 (12.6)
Satisfied	407 (77.7)
Not sure	23 (4.4)
<i>Missing</i>	2
<b>d. Parking</b>	<b>Frequency (%)</b>
Unsatisfied	47 (9.0)
Somewhat unsatisfied	17 (3.3)
Somewhat satisfied	64 (12.3)
Satisfied	359 (68.9)
Not sure	34 (6.5)
<i>Missing</i>	5
<b>e. Cleanliness of the hospital</b>	<b>Frequency (%)</b>
Unsatisfied	21 (4.0)
Somewhat unsatisfied	28 (5.3)
Somewhat satisfied	75 (14.3)
Satisfied	402 (76.4)
Not sure	0
<i>Missing</i>	0
<b>f. Comfort of your room</b>	<b>Frequency (%)</b>
Unsatisfied	24 (4.6)
Somewhat unsatisfied	19 (3.6)
Somewhat satisfied	67 (12.7)
Satisfied	416 (79.1)
Not sure	0
<i>Missing</i>	0
<b>g. Hospital food</b>	<b>Frequency (%)</b>
Unsatisfied	175 (33.5)
Somewhat unsatisfied	57 (10.9)
Somewhat satisfied	135 (25.8)
Satisfied	141 (26.9)
Not sure	15 (2.9)
<i>Missing</i>	3
<b>h. Cleanliness of restroom in your room</b>	<b>Frequency (%)</b>
Unsatisfied	40 (7.6)
Somewhat unsatisfied	21 (4.0)

Somewhat satisfied	55 (10.5)
Satisfied	406 (77.3)
Not sure	3 (0.6)
<i>Missing</i>	1
<b>i. Cleanliness of visitor restrooms</b>	<b>Frequency (%)</b>
Unsatisfied	30 (5.8)
Somewhat unsatisfied	23 (4.5)
Somewhat satisfied	48 (9.3)
Satisfied	224 (43.4)
Not sure	191 (37.0)
<i>Missing</i>	10
<b>j. Diaper changing and breastfeeding areas</b>	<b>Frequency (%)</b>
Unsatisfied	17 (3.4)
Somewhat unsatisfied	9 (1.8)
Somewhat satisfied	27 (5.3)
Satisfied	289 (57.0)
Not sure	165 (32.5)
<i>Missing</i>	19
<b>119. Did you feel like you had some control over what was happening to you during your labor and delivery</b>	<b>Frequency (%)</b>
Yes	389 (74.1)
No	128 (24.4)
Not sure	8 (1.5)
<i>Missing</i>	1
<b>120. Did the labor and delivery staff ask you about what you wanted to happen during labor and delivery?</b>	<b>Frequency (%)</b>
Yes	421 (80.2)
No	98 (18.7)
Not sure	6 (1.1)
<i>Missing</i>	1
<b>121. Did the labor and delivery staff allow you to decide when family members could be present during labor?</b>	<b>Frequency (%)</b>
Yes	475 (90.5)
No	45 (8.6)
Not sure	5 (0.9)
<i>Missing</i>	1
<b>122. Did L and D staff allow you to decide when other support people could be present?</b>	<b>Frequency (%)</b>
Yes	444 (84.9)
No	67 (12.8)
Not sure	12 (2.3)
<i>Missing</i>	3

123. Do you feel Land D staff did things that respected your wishes for you labor and delivery?	Frequency (%)
Yes	481 (91.6)
No	35 (6.7)
Not sure	9 (1.7)
<i>Missing</i>	1
124. Do you feel the person who delivered your baby did things that respected your wishes for your L and D?	Frequency (%)
Yes	490 (93.2)
No	28 (5.3)
Not sure	8 (1.5)
<i>Missing</i>	0
125. Did the person who delivered your baby treat you with courtesy and respect?	Frequency (%)
Yes	508 (97.0)
No	11 (2.1)
Not sure	5 (0.9)
<i>Missing</i>	2
126. Was that person as helpful as you thought s/he should be?	Frequency (%)
Yes	496 (94.5)
No	22 (4.2)
Not sure	7 (1.3)
<i>Missing</i>	1
127. Did the person who delivered your baby treat you in a friendly way?	Frequency (%)
Yes	510 (97.1)
No	11 (2.1)
Not sure	4 (0.8)
<i>Missing</i>	1
128. Was the race or ethnic group of the person who delivered your baby the same or different than your own?	Frequency (%)
Same	214 (41.2)
Different	284 (54.6)
Not sure/Don't remember	22 (4.2)
<i>Missing</i>	6
129. Do you think the race or ethnic group of this person made a difference in the care you received?	Frequency (%)
Yes	10 (1.9)
No	503 (96.9)
Not sure/Don't remember	6 (1.2)
<i>Missing</i>	7

130. Did you get to decide the amount of contact you had with your baby?	Frequency (%)
Yes	433 (82.9)
No	85 (16.3)
Not sure	4 (0.8)
<i>Missing</i>	4
131. Did you get to decide how you wanted to feed your baby?	Frequency (%)
Yes	514 (98.5)
No	6 (1.2)
Not sure	1 (0.2)
<i>Missing</i>	5
132. Did someone at the hospital offer to teach you how to breastfeed?	Frequency (%)
Yes	377 (72.2)
No	143 (27.4)
Not sure	2 (0.4)
<i>Missing</i>	4
N for question 132a	377
132a. If yes, did you accept help?	Frequency (%)
Yes	206 (54.6)
No	171 (45.4)
Not sure	0
<i>Missing</i>	0
N for questions 133-142 (all who did not answer 'no' to question 117)	526
133. Did you decide to breastfeed, formula feed, or both?	Frequency (%)
Breastfeed only	130 (25.1)
Formula-feed only	274 (52.9)
Combine breast & formula	109 (21.0)
Haven't decided	5 (1.0)
<i>Missing</i>	8
134. How often did hospital health professionals treat you with respect?	Frequency (%)
Never	0
Rarely	3 (0.6)
Sometimes	32 (6.1)
Usually	93 (17.7)
Always	398 (75.7)
NA	0
<i>Missing</i>	0
135. How often did other hospital staff (like receptionists and billing clerks) treat you with respect?	Frequency (%)

Never	3 (0.6)
Rarely	6 (1.1)
Sometimes	51 (9.7)
Usually	94 (17.9)
Always	337 (64.1)
NA	35 (6.6)
<i>Missing</i>	0
136. How often were hospital health professionals as helpful as you thought they should be?	Frequency (%)
Never	4 (0.8)
Rarely	8 (1.5)
Sometimes	50 (9.4)
Usually	116 (22.1)
Always	348 (66.2)
NA	0
<i>Missing</i>	
137. How often was other hospital staff as helpful as you thought they should be?	Frequency (%)
Never	5 (0.9)
Rarely	9 (1.7)
Sometimes	59 (11.2)
Usually	110 (21.0)
Always	327 (62.3)
NA	15 (2.9)
<i>Missing</i>	1
138. How often did hospital health professionals treat you in a friendly way?	Frequency (%)
Never	1 (0.2)
Rarely	5 (0.9)
Sometimes	37 (7.0)
Usually	98 (18.6)
Always	385 (73.2)
NA	0
<i>Missing</i>	0
139. How often did other hospital staff treat you in a friendly way?	Frequency (%)
Never	2 (0.4)
Rarely	7 (1.3)
Sometimes	48 (9.1)
Usually	106 (20.2)
Always	351 (66.7)
NA	12 (2.3)
<i>Missing</i>	0
140. Expectation for care in hospital	Frequency (%)
Worse than expected	22 (4.2)

About what expected	263 (50.1)
Better than expected	239 (45.5)
Not Sure	1 (0.2)
<i>Missing</i>	1
141. How would you rate the delivery care you received on an 11 point scale?	Frequency (%)
0-4	15 (2.9)
5-7	47 (8.9)
8-10	463 (88.2)
<i>Missing</i>	1
142. How would you rate the hospital on an 11 point scale?	Frequency (%)
0-4	13 (2.5)
5-7	93 (17.7)
8-10	420 (79.8)
<i>Missing</i>	0
143. How did you make sure you were pregnant?	
Went to the doctor/clinic/hospital	244 (46.2)
In-home pregnancy test	239 (45.3)
Other	30 (5.7)
<u>Most common other response</u> Went to "crisis center" or other agency (planned parenthood)	13
Didn't do anything- just knew	11 (2.1)
Don't know/not sure	4 (0.8)
<i>missing</i>	0
N for questions 144-157	528
Calc'd from 144. Trimester knew were pregnant	Frequency (%)
First	474 (90.3)
Second	46 (8.8)
Third	5 (0.9)
<i>missing</i>	3
145. Thinking back to just before you got pregnant, how did you feel about becoming pregnant?	Frequency (%)
Wanted to be pregnant sooner	36 (6.8)
Wanted to be pregnant then	94 (17.8)
Wanted to be pregnant later	237 (45.0)
Didn't want to be pregnant then or anytime in future	143 (27.1)
Don't know	17 (3.2)
<i>Missing/refused to answer</i>	0
146. When you got pregnant, were you or your husband/partner using any kind of birth control?	Frequency (%)
Yes	148 (28.1)
No	379 (71.9)

<i>Missing</i>	1
147. If no, reasons for not using birth control <b>(multiple responses)</b>	Frequency (%)
N for question 147	379
I wanted to get pregnant	101 (26.6)
I didn't think I could get pregnant	54 (14.2)
I had been having side effects from the b.c. I used	38 (10.0)
I didn't want to use b.c.	44 (11.6)
I didn't think I was going to have sex	16 (4.2)
My husband or partner didn't want to use b.c.	12 (3.2)
Other / Missing	80 (21.1)
Don't know/not sure	41 (10.8)
Refused to answer	8 (2.1)
149. This happened during the 12 months before delivery of the baby...	
a. Close family member sick and in hospital	Frequency (%)
Yes	158 (30.0)
No	364 (69.1)
Not sure	5 (0.9)
<i>Missing</i>	1
b. Separation or divorce	Frequency (%)
Yes	93 (17.7)
No	432 (82.1)
Not sure	1 (0.2)
<i>Missing</i>	2
c. Moved to new address	Frequency (%)
Yes	275 (52.1)
No	253 (47.9)
Not sure	0
<i>Missing</i>	0
d. Became homeless	Frequency (%)
Yes	42 (8.0)
No	484 (91.8)
Not sure	1 (0.2)
<i>Missing</i>	1
e. Husband/partner lost job	Frequency (%)
Yes	126 (24.0)
No	394 (75.2)
Not sure	4 (0.8)
<i>Missing</i>	4
f. Respondent lost job	Frequency (%)
Yes	137 (26.0)
No	387 (73.6)
Not sure	2 (0.4)
<i>Missing</i>	2

g. Argued more than usual with husband/partner	Frequency (%)
Yes	172 (32.8)
No	352 (67.2)
Not sure	0
<i>Missing</i>	4
h. Husband/partner did not want pregnancy	Frequency (%)
Yes	68 (13.0)
No	452 (86.1)
Not sure	5 (0.9)
<i>Missing</i>	3
i. Had a lot of bills that couldn't be paid	Frequency (%)
Yes	179 (33.9)
No	349 (66.1)
Not sure	0
<i>Missing</i>	0
j. Respondent involved in a physical fight	Frequency (%)
Yes	42 (8.0)
No	486 (92.0)
Not sure	0
k. Respondent or partner went to jail	Frequency (%)
Yes	81 (15.3)
No	447 (84.7)
Not sure	0
<i>Missing</i>	0
l. Someone close had a problem with drinking or drugs	Frequency (%)
Yes	114 (21.6)
No	414 (78.4)
Not sure	0
<i>Missing</i>	0
m. Death of someone close	Frequency (%)
Yes	162 (30.7)
No	366 (69.3)
Not sure	0
<i>Missing</i>	0
n. Moved more than once	Frequency (%)
Yes	99 (18.7)
No	429 (81.3)
Not sure	0
<i>Missing</i>	0
150. During your pregnancy, did any of these people physically harm you?	Frequency
Husband/partner	11
Family member	5
Friend	1

Other	15
No one	479 (90.7)
Not sure	0
151. Did you have anyone to talk to about problems in your life?	Frequency (%)
Yes	491 (93.2)
No	36 (6.8)
<i>Missing</i>	1
152. During your pregnancy were you on WIC?	Frequency (%)
Yes	319 (60.4)
No	209 (39.6)
<i>Missing</i>	0
153. Just before you got pregnant were you on Medicaid or other insurance?	Frequency (%)
Yes	207 (39.3)
No	320 (60.7)
<i>Missing</i>	1
154. Did you have any other kind of health ins?	Frequency (%)
Yes	127 (24.2)
No	398 (75.8)
<i>Missing</i>	3
156. Have you picked a health care provider for your new baby?	Frequency (%)
Yes	374 (71.1)
No	152 (28.9)
<i>Missing</i>	2
157. How much of your prenatal care was covered by insurance including Medicaid?	Frequency (%)
Entire pregnancy	442 (84.0)
Most months	34 (6.5)
Only a few months or weeks	21 (4.0)
None	17 (3.2)
Not sure	12 (2.3)
<i>Missing</i>	2
158. Did you have trouble paying for prenatal care	Frequency (%)
N for question 158	523
Yes	28 (5.4)
No	492 (94.6)
<i>Missing</i>	3
N for questions 159-161	
159. Was your delivery covered by health insurance including Medicaid?	Frequency (%)
Yes	399 (75.9)
No	116 (22.0)

Not sure/Don't remember	11 (2.1)
<i>Missing</i>	2
160. Do you think you will have trouble paying for your baby's birth?	Frequency (%)
Yes	25 (4.8)
No	500 (95.2)
<i>Missing</i>	3
161. Sources of family income over last 12 months <b>check all that apply</b>	Frequency (%) N=516
Money from a job/business	394 (76.3)
Aid such as TANF welfare	285 (55.2)
Unemployment benefits	35 (6.8)
Child support or alimony	45 (8.7)
Fees, rental income etc.	7 (1.4)
Social security, workers compensation etc.	36 (7.0)
Other	14 (2.7)
Refused to answer	12